

Quality Policy

Mission: To be the customers first choice by providing unmatched quality, delivery and value based on sustainable excellence in strategy, people, and process.

Flexicon complies with the requirements of ISO 9001, TS 22163 (International Rail Industry Standard) and IEC 80079-34 (Hazardous Area).

To ensure that all appropriate standards and applicable legal/ regulatory requirements are met, whist providing high levels of service and satisfaction for our customers, suppliers, employees and all interested parties we are committed to the following objectives;

- Understand the customer/ interested parties' requirements and measure our performance against the expectations.
- Define and communicate the company's objectives and action plan through the Atkore Strategic Deployment Process.
- To develop, grow and acquire talent.
- Drive continuous improvement of our products, processes, and the quality management system to continue to exceed our customers/ interested parties expectations.

The Quality Policy is communicated to all levels of the business and relies on the involvement and cooperation of all employees to meet the required product quality and expectations.

All employees are responsible for conducting their operations / processes in accordance with the companies processes and procedures.

Wayne Person

UK Managing Director

03/07/2023